



You are now safe and secure
and receiving world-class care
at Mount Sinai Queens.

STAVROS NIARCHOS
EMERGENCY DEPARTMENT
30-19 CRESCENT STREET
ASTORIA, NY 11102



**Mount
Sinai
Queens**

We will do everything we can to reduce your pain and discomfort and get you back to your life as soon as possible.

Your care is our first priority.

Under our new mode of operation you will be seen first by a nurse, who will determine where your care by our team will take place. You may be seen in a bed, chair, or recliner.

As you can see, we are a busy place.

Which means we are very good at what we do. It also means it may be some time before a team member sees you. **Patients who are the most seriously ill must be seen first by the clinical team.**

Though you may be in the Emergency Room for long periods of time, we have not forgotten about you!

Do not hesitate to ask a team member if you need help, you think there is a change in your condition, or are unsure about anything.

During your time in the Emergency Department, you will be seen by different doctors and nurses. **This is quite normal.** Emergency Department team members are constantly on the move from one “emergency” to the next.



What to expect if you are admitted to the hospital.

If the clinical team members decide you need to be admitted to the hospital, you will be assigned a bed upstairs.

Caregivers

Your care will be transferred from the Emergency Department Doctors to Admitting Doctors and Physician Assistants.

Rooms

When you leave the Emergency Department, you will be taken upstairs to one of the floors in the hospital. The hospital rooms upstairs are clean and comfortable. You can be very confident that your care will meet the highest standards associated with the name Mount Sinai. Your bed may be in a room shared with up to three roommates.

Moving from the ED to your room

Even after being admitted to the hospital, waiting times for an inpatient hospital bed are unpredictable. While you wait, we will make sure you are as comfortable as possible, and of course continue to provide you with the best medical care. If you are able to eat, we will provide meals for you right here in the Emergency Department.



Your Plan of Care – Estimated Wait Times in the Emergency Department

Procedure	Average Wait Time
<input type="checkbox"/> ECG	
<input type="checkbox"/> Blood draw and test(s)	2 hours for results
<input type="checkbox"/> X-ray	2 hours for results
<input type="checkbox"/> CT Scan	Up to 4 hours for results
<input type="checkbox"/> CT Scan Head	2 hours for results
<input type="checkbox"/> CT Scan Abdomen & Pelvis with Contrast	5 hours for results
<input type="checkbox"/> CT Scan Chest with Intravenous Contrast	4 hours for results
<input type="checkbox"/> Ultrasound	5 hours for results
<input type="checkbox"/> Stitches	2 hours (total treatment time)
<input type="checkbox"/> Cast or Braces	2 hours (total treatment time)
<input type="checkbox"/> Treatment (Medication)	
<input type="checkbox"/> Re-Evaluation	

ED PROVIDER _____ ED PROVIDER _____

NURSE _____ NURSE _____

PATIENT CARE ASSISTANT _____

LOCATION EAST CENTRAL WEST

